



UD Road Support

We go the extra mile for you

Get the support that your fleet deserves. Find out more about UD Road Support at www.udtrucks.com or call us at 03-6189 9832



Scan for more information about UD Road Support

Detailed offers may differ and not all services may be available immediately. We retain the right to alter service without prior notification.

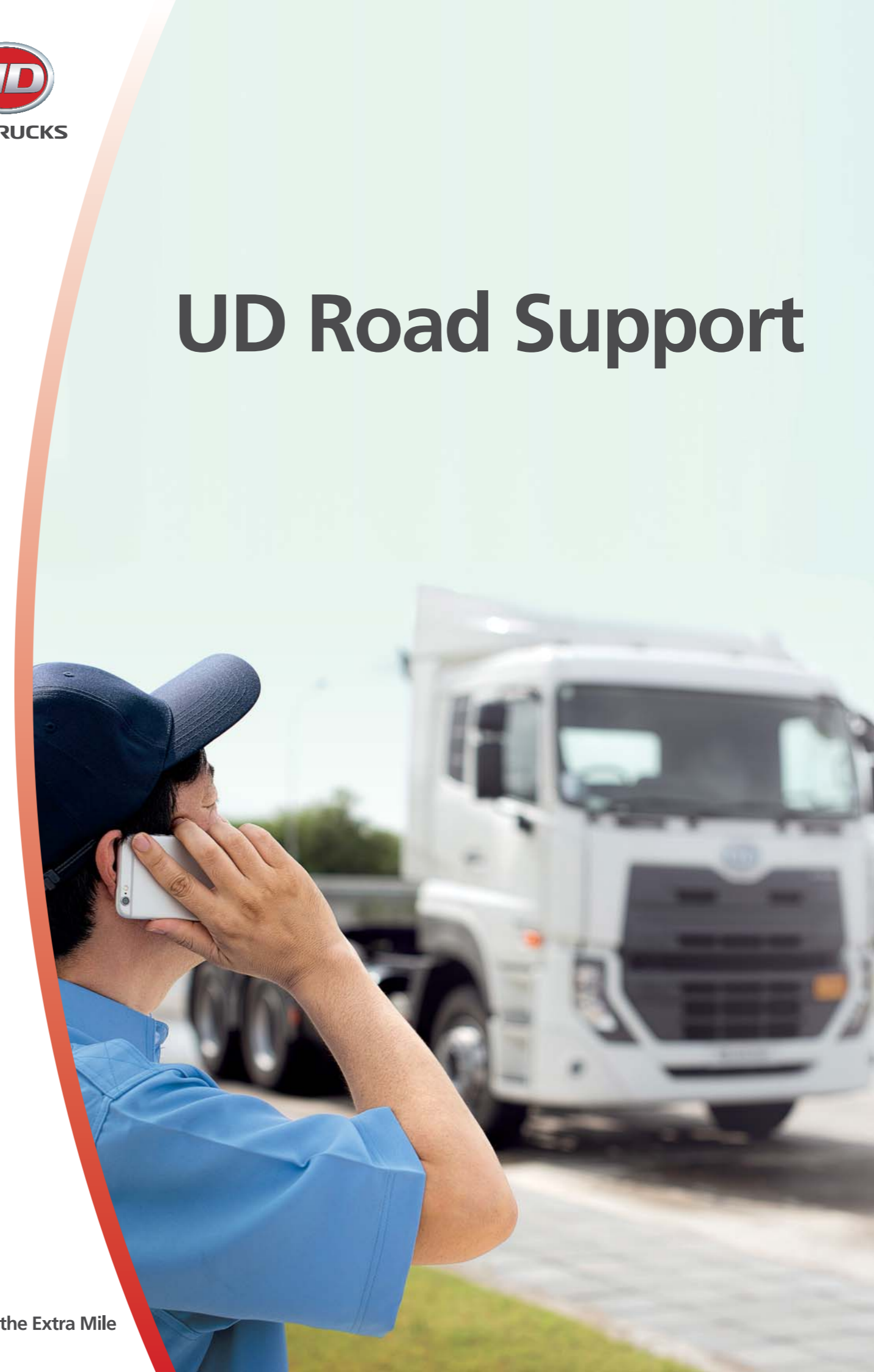
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TAN CHONG INDUSTRIAL EQUIPMENT SDN BHD (013285-X)
A subsidiary of Tan Chong Motor Holdings Berhad (12969-W)

Lot 3, Jalan Perusahaan Satu, 68100 Batu Caves, Selangor Darul Ehsan, Malaysia
Tel: 03-6189 9832 Fax: 03-6189 9336 Website: www.tcie.com.my

Going the Extra Mile





24/7 SERVICE HOTLINE

In case of emergency, dial our service hotline and provide the following information:

- 1 Name and contact number
- 2 License plate and registration number
- 3 Company name and contact details
- 4 Current location
- 5 Nature of the problem

Efficient service for effective repairs



ENJOY PEACE OF MIND

You never have to worry about unexpected breakdowns again. Available 24/7, we will always be ready to receive your calls and assist you every step of the way.



FAST AND FULLY EQUIPPED TEAM

Our responsive team will be ready to help, reaching you quickly in our dedicated UD Service Truck*, fully outfitted with UD Trucks tools, diagnostic and quality UD Genuine Parts to set you right.

*Excluding certain services and/or areas.



CONVENIENCE IN YOUR TIME OF NEED

We know how it feels to experience unexpected technical issues on the road. With UD Road Support, convenience is right at your fingertips. Help is just a phone call away, always available in case of emergency.

Whatever happens, we're by your side

We know how it feels to experience an unexpected standstill. As part of our Extra Mile Support, UD Road Support will get you back up and running in no time.

Our UD Service Truck will come to your aid during a breakdown, once we have confirmed your vehicle's identity, location and nature of the problem. Offering reliable UD Genuine Service and quality UD Genuine Parts, you can count on our dedicated Call Centre to stay with you every step of the way until your issue is resolved.

We are just a phone call away. Operating 24 hours a day, 7 days a week, we'll never let you down.

UD Road Support in three easy steps

STEP 1: HELP IS A PHONE CALL AWAY

When you experience an unexpected standstill with your truck, pull over to a safe spot and position your safety triangle. Locate your UD Road Support telephone number and give us a call. Wherever you are, our professional staff is ready to help.

STEP 2: ACTIVATE OUR UD ROAD SUPPORT TEAM

When you speak with our Call Centre, provide your basic vehicle information and nature of the problem.

Our experienced specialists have the expertise to understand your technical difficulty. They will dispatch the UD Service Vehicles from the nearest UD workshop and call you back regularly to keep you updated.

STEP 3: UPON COMPLETION OF REPAIRS

Once the repair work is completed, our UD Road Support team will send a detailed maintenance report, followed by an invoice to you.